



**PUBLIC NOTICE-CUSTOMERS OF
NEW FRANKLIN PWS
FAILURE TO MEET MICROBIOLOGICAL MONITORING
REQUIREMENTS FOR DRINKING WATER**

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During **April 2023**, we did not complete all monitoring or testing for total coliform, and therefore, cannot be sure of the quality of our drinking water during that time. This is a violation of Missouri Public Drinking Water Regulations.

Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation. Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or by distributing copies by hand or mail.

Provide explanation of cause of monitoring failure:

Failed to turn in sample in a
timely matter.

For more information, please contact water system staff indicated below:

City Hall at 660-848-2288 or PO Box 96, New Franklin, MO
(name of water system contact) (phone number) (mailing address) 65074

Additionally you may contact the Department's Northeast Regional Office at 660-385-8000 or Public Drinking Water Branch at 573-526-6925.

This notice is being sent to you by NEW FRANKLIN PWS
State Water System ID#: MO2010566